

U.G.C. Recognized Under Section 2(F), 12 (B)/NCTE Recognized

PAHALWAN GURUDEEN PRASIKSHAN MAHAVIDYALAYA



VILL -PANARI, DIST. LALITPUR (U.P.)

(Affiliated to Bundelkhand University Jhansi)

Mob. No. 9451164162, 8176800106, 9532425775

Website: www.pgpm.in

Email: pgpm756@gmail.com



Ref..memo./pgpm/ 2021

Date...27/07/2021

Grievance Redressal Cell

Minutes of the meeting of Grievance Redressal Cell held on 27/07/2021

At 11:00 am in the IQAC Room

Date:-27/07/2020

Venue: - IQAC Room

SN	NAME	DESIGNATION	IN COMMITTEE	SIGNATURE
1	Dr.Mahesh Kumar	Principal	Chairperson	
2	Mr. Ramlal Raikwar	Asst. Prof.	Coordinator	
3	Miss. Ratna Yagik	Asst. Prof.	Member	
4	Mrs. Alka Yadav	Asst. Prof.	Member	
5	Miss.Subhi Jain	Asst. Prof.	Member	

Agenda:-

1. Address of the meeting by the Chairman
2. Minutes of the previous meeting read by the Coordinator.
3. Inadequate availability of projectors in the departments.
4. Any other Agenda.

(Mrs. Alka Yadav)
Coordinator



(Dr. Mahesh Kumar)
Chairperson/Principal

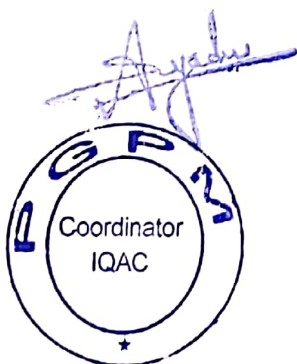


Minutes of the meeting

A meeting of all members of the Grievance Redressal cell was held on 27/07/2021 at 11:00 am under the chairmanship.

An action taken report was submitted by the Coordinator on previous work done.

The need for a projector for the institute was placed before the Purchase Committee.



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Ref. No. *ma.mr./pgpm/2020*

Date. *25/07/2020*

Grievance Redressal Cell

Minutes of the meeting of Grievance Redressal Cell held on 25/07/2020

At 11:00 am in the IQAC Room

Date:-25/07/2020

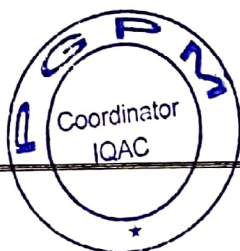
Venue: - IQAC Room

SN	NAME	DESIGNATION	IN COMMITTEE	SIGNATURE
1	Dr. Mahesh Kumar	Principal	Chairperson	<i>Chauhan</i>
2	Mr. Ramlal Raikwar	Asst. Prof.	Coordinator	<i>Ramlal</i>
3	Miss. Ratna Yagik	Asst. Prof.	Member	<i>Ratna</i>
4	Mrs. Alka Yadav	Asst. Prof.	Member	<i>Alka</i>
5	Miss. Subhi Jain	Asst. Prof.	Member	<i>Subhi</i>

Agenda:-

1. Address of the meeting by the Chairman.
2. Inadequate availability of fans will be discussed with the permission of the Chairman.
3. All fans should be serviced before the commencement of the new session.

Alka Yadav
(Mrs. Alka Yadav)
Coordinator



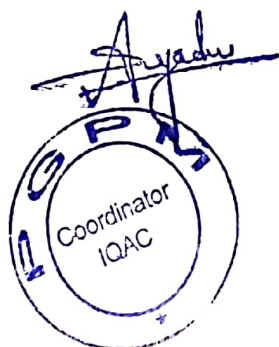
Chauhan
(Dr. Mahesh Kumar)
Chairperson/Principal



Minutes of the meeting

A meeting of all members of the Grievance Redressal cell was held on 25/07/2020 at 11:00 am under the chairmanship.

1. The members discussed about the number of fans required and decided to place the request before the Purchase Committee.
2. It was decided that all fans should be serviced before the commencement of the new session.



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Ref. Memo. PGPM/2019

Date. 20/07/2019

Grievance Redressal Cell

Minutes of the meeting of Grievance Cell held on 20/07/2019

At 11:00 am in the IQAC Room

Date:-20/07/2019

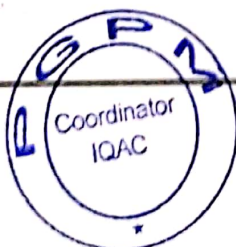
Venue:- IQAC Room

SN	NAME	DESIGNATION	IN COMMITTEE	SIGNATURE
1	Dr. Mahesh Kumar	Principal	Chairperson	
2	Mr. Ramlal Raikwar	Asst. Prof.	Coordinator	
3	Miss. Ratna Yagik	Asst. Prof.	Member	
4	Mrs. Alka Yadav	Asst. Prof.	Member	
5	Miss. Subhi Jain	Asst. Prof.	Member	

Agenda:-

1. Address of the meeting by the Chairman.
2. Servicing Cleaning of the water filters/coolers before the commencement of the new session.
3. Availability of drinking water in all the departments.
4. All lights and fans should be serviced before the commencement of the new session.

(Mrs. Alka Yadav)
Coordinator



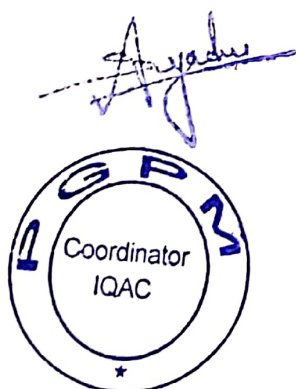
(Dr. Mahesh Kumar)
Chairperson/Principal



Minutes of the meeting

A meeting of all members of the Grievance Redressal cell was held on 20/07/2019 at 11:00 am under the chairmanship.

1. Address of the meeting by the Chairman.
2. Servicing Cleaning of the water filters/coolers before the commencement of the new session.
3. Availability of drinking water in all the departments.
4. All lights and fans should be serviced before the commencement of the new session.



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Ref. *Memo./PGPM/2018*

Date *15/07/2018*

Grievance Redressal Cell

Minutes of the meeting of Grievance Cell held on 15/07/2018

At 11:00 am in the IQAC Room

Date:-15/07/2018

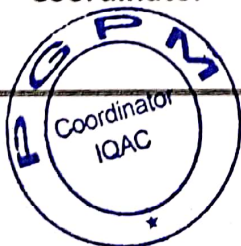
Venue: - IQAC Room

SN	NAME	DESIGNATION	IN COMMITTEE	SIGNATURE
1	Dr. Mahesh Kumar	Principal	Chairperson	<i>[Signature]</i>
2	Mr. Ramlal Raikwar	Asst. Prof.	Coordinator	<i>[Signature]</i>
3	Miss. Ratna Yagik	Asst. Prof.	Member	<i>[Signature]</i>
4	Mrs. Alka Yadav	Asst. Prof.	Member	<i>[Signature]</i>
5	Miss. Subhi Jain	Asst. Prof.	Member	<i>[Signature]</i>

Agenda:-

1. To take recognizance of the grievances received from students.
2. To discuss and evaluate the nature of the grievances.
3. To discuss and approve the methods of redressal and appropriate action to be taken in the matter

[Signature]
(Mrs. Alka Yadav)
Coordinator



[Signature]
(Dr. Mahesh Kumar)
Chairperson/Principal



Minutes of the meeting

A meeting of all members of the Grievance Redressal cell was held on 15/07/2018 at 11:00 am under the chairmanship.

The Agenda for the discussion were as follows:

1. To take cognizance of the grievances received from students.

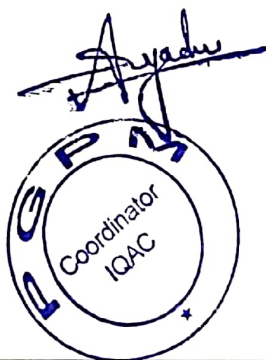
To take cognizance of the grievances received from students.

2. To discuss and evaluate the nature of the grievances.

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3. To discuss and approve the methods of redressal and appropriate action to be taken in the matter.

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Ref...*नेमो/PGPM/2017*

Date: *10/07/2017*

Grievance Redressal Cell

Minutes of the meeting of Grievance Redressal Cell held on 10/07/2017

At 11:00 am in the IQAC Room

Date:-10/07/2017

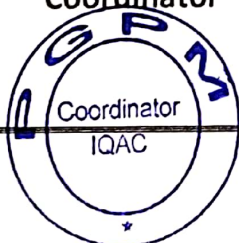
Venue: - IQAC Room

SN	NAME	DESIGNATION	IN COMMITTEE	SIGNATURE
1	Dr. Mahesh Kumar	Principal	Chairperson	<i>Dr. Mahesh Kumar</i>
2	Mr. Ramlal Raikwar	Asst. Prof.	Coordinator	<i>Ramlal</i>
3	Miss. Ratna Yagik	Asst. Prof.	Member	<i>Ratna</i>
4	Mrs. Alka Yadav	Asst. Prof.	Member	<i>Alka</i>
5	Miss. Subhi Jain	Asst. Prof.	Member	<i>Subhi</i>

Agenda

1. Constitution of Grievance Redressal Cell and its functions.

Alka Yadav
(Mrs. Alka Yadav)
Coordinator



Dr. Mahesh Kumar
(Dr. Mahesh Kumar)
Chairperson/Principal



Minutes of the meeting

The principal welcomed the members and briefed the importance of the Grievance Redressal Cell which monitors disciplinary work led down by the Grievance Redressal Cell from time to time. The director of PGPM appointed Dr. Mahesh Kumar as the Chairperson of Grievance Redressal Cell as Mr. Ramlal Raikwar as Coordinator. The mission and objective of the Grievance Redressal Cell were discussed with the members. The functions of the Grievance Redressal Cell were read out to the members to have a brief overlook of the functioning of the Grievance Redressal Cell.

An interactive session was held among staff members and the students exchanged their ideas and viewpoint for the smooth functioning of the cell.

1. Constitution of Grievance Redressal Cell and its functions.

Constitution of Grievance Redressal Cell: Established a cell comprising representatives from various stakeholders to address complaints.

Functions: Receive, evaluate, and resolve grievances promptly, ensure fair treatment, maintain confidentiality, provide appropriate remedies, facilitate communication, and promote a harmonious and inclusive environment.

